

1. Date of response: 21/06/2017  
Time of response: 13:27  
FFT Question 1 response: Extremely likely  
FFT Question 2 response: "First class doctor and his staff"  
FFT Question 3 response: Consent GRANTED
2. Date of response: 21/06/2017  
Time of response: 14:02  
FFT Question 1 response: Likely  
FFT Question 2 response: ""  
FFT Question 3 response: Consent GRANTED
3. Date of response: 22/06/2017  
Time of response: 15:28  
FFT Question 1 response: Extremely likely  
FFT Question 2 response: "Very helpful staff. My GP (Dr Lall) always listens to me & allows me time to explain problems."  
FFT Question 3 response: Consent GRANTED
4. Date of response: 23/06/2017  
Time of response: 12:54  
FFT Question 1 response: Likely  
FFT Question 2 response: "Very difficult to have an appointment less time in our gp"  
FFT Question 3 response: Consent NOT GRANTED
5. Date of response: 23/06/2017  
Time of response: 15:40  
FFT Question 1 response: Likely  
FFT Question 2 response: "Received great care and attention"  
FFT Question 3 response: Consent GRANTED
6. Date of response: 26/06/2017  
Time of response: 10:07  
FFT Question 1 response: Likely  
FFT Question 2 response: "Saw DR soon after the appointed time of 10.00 and given suitable advice and prescription"  
FFT Question 3 response: Consent GRANTED
7. Date of response: 27/06/2017  
Time of response: 13:04  
FFT Question 1 response: Likely  
FFT Question 2 response: "Friendly reception staff"  
FFT Question 3 response: Consent GRANTED
8. Date of response: 27/06/2017  
Time of response: 15:10  
FFT Question 1 response: Likely  
FFT Question 2 response: "Some friendly faces, prompt attention"  
FFT Question 3 response: Consent GRANTED
9. Date of response: 27/06/2017  
Time of response: 16:51  
FFT Question 1 response: Extremely likely  
FFT Question 2 response: "The nurse was lovely and overall the staff are fantastic"  
FFT Question 3 response: Consent NOT GRANTED

10. Date of response: 30/06/2017  
Time of response: 11:05  
FFT Question 1 response: Extremely likely  
FFT Question 2 response: "Very pretty receptionist in morning xx"  
FFT Question 3 response: Consent GRANTED
11. Date of response: 30/06/2017  
Time of response: 12:13  
FFT Question 1 response: Likely  
FFT Question 2 response: "Very helpful"  
FFT Question 3 response: Consent NOT GRANTED
12. Date of response: 30/06/2017  
Time of response: 14:21  
FFT Question 1 response: Likely  
FFT Question 2 response: "Friendly atmosphere."  
FFT Question 3 response: Consent GRANTED
13. Date of response: 30/06/2017  
Time of response: 14:42  
FFT Question 1 response: Likely  
FFT Question 2 response: "Dr gave me a prompt advice over the phone ."  
FFT Question 3 response: Consent GRANTED